PARTICIPANT INFORMATION FORM

Factors impacting on patient satisfaction with pain management in the Emergency Department

Dear Participant,

The Austin Hospital Emergency Department conducts a number of research studies. The information we obtain helps us to improve our service and patient care. In many studies, we require the assistance of participants to provide information.

We would like to invite you to participate in this study that aims to find out factors that impact on participant satisfaction with their pain management in the Emergency Department. We plan to have 650 participants in this study. The results will help us to improve our pain management. The purpose of this Information Form is to explain to you the procedures involved before you decide whether or not to participate. Please read this information carefully and feel free to ask questions.

Your participation in this study will be to undertake a brief survey approximately 2 days after you leave the Emergency Department. The survey is about the way your pain was managed in the Emergency Department. We will ask you 5-7 questions and it will take less than 3 minutes. We will also extract some information from your medical record (e.g. your age, details of your pain and how you were managed). Once we have collected all of the information we require in this study, we will destroy all documents that have participant’s names attached. This will make all information anonymous. All the information will be stored securely and then destroyed after 7 years.

You do not have to participate in the survey if you do not want to. You may decline to participate either now or when we call you in a few days’ time. If you do not participate, your future care at the Austin Hospital will not be affected in any way.

We may present the results of this study at scientific meetings or in a medical journal. However, we will only present a summary of our findings and will not name any participant.

This study will be used by Miss Safire Valentine to obtain her Doctor of Medicine degree and become a doctor. The ethical aspects of this research project have been approved by the HREC delegated committee of Austin Health (HREC4/4954/Austin/2018). Two other medical students (Nicole Grant and Mr James Majer) will assist with surveying participants.

Thank you for considering participation in this study. If you agree to participate, we will ask you for the best telephone number(s) to call and the best time that suits you. By providing these contact details, we understand that you consent to participate.

If you want any further information concerning this project, you can contact the principal study doctor, Professor David Taylor, on 9496 4711 or at David.Taylor@austin.org.au. If you have any complaints about any aspect of the project, the way it is being conducted or any questions about being a research participant in general, then you may contact:

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| Position | Complaints Officer |
| Telephone | (03) 9496 4090 or (03) 9496 3248 |
| Email | ethics@austin.org.au  |